

CORPORATE PRESENTATION 2015



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1.¿Who we are?



Foundations.

- Main IT is a company of IT Services with national presence.
- Composed by personnel with more than 15 years of experience in the HW/SW maintenance.

ITIL

National
Coverage

Decentralised
Laboratories
and Warehouse

Proven
expertise and
experience

Scope.

- ❖ Personalised ticket management.
- ❖ Systems Management and Support (HW/SW)
- ❖ Technical audits
- ❖ Multi-vendor support:
 - Entry Level | Mid Range servers.
 - POINTS OF SALE:
 - ✓ POS
 - ✓ PIN PAD
 - Desktop Environment
 - Communications
 - Office 365
- ❖ Printing outsourcing.
- ❖ Consultancy. PPP
- ❖ ITIL Management Practices
- ❖ Decentralised Warehouse
- ❖ Specialised support

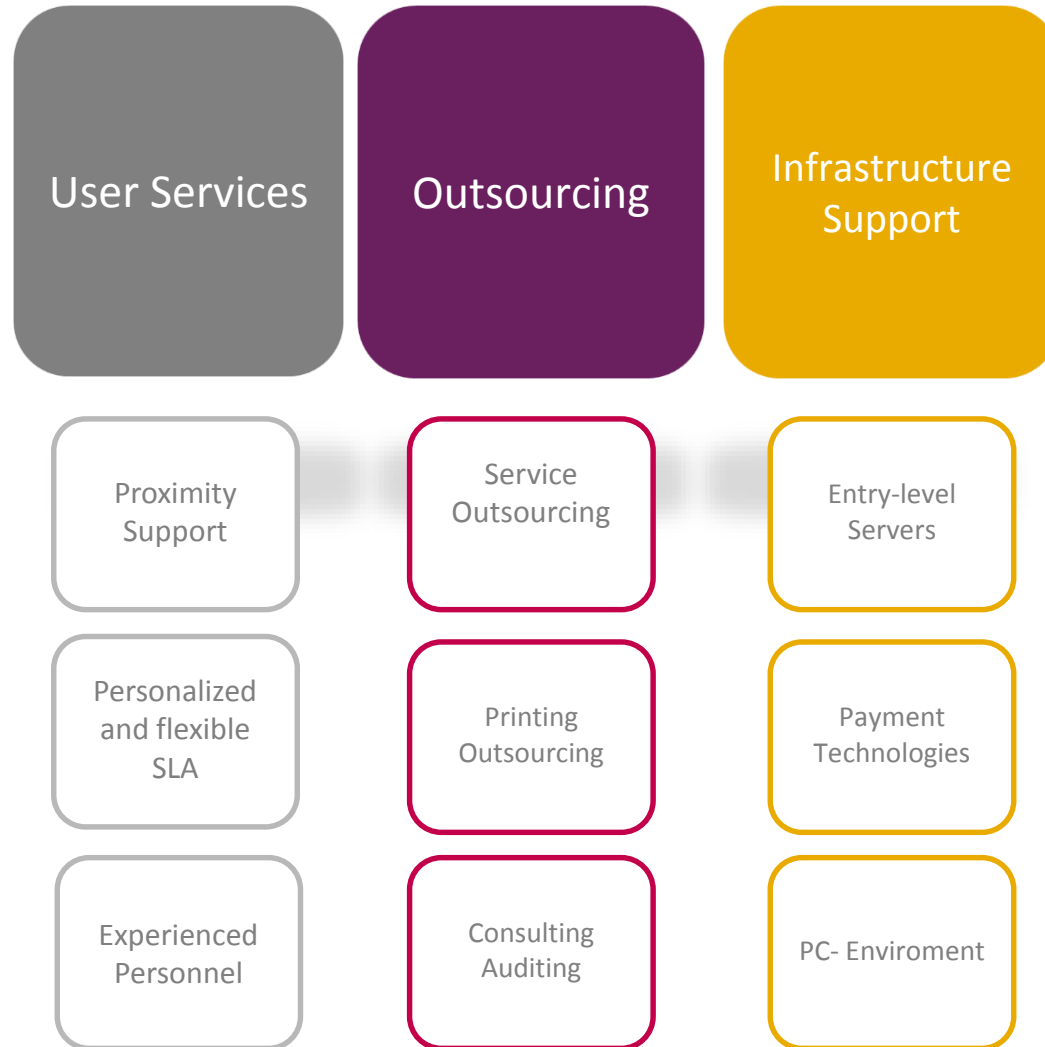
Our value proposition.

- Wide experience on management of incident tracking.
- Industrial methodologies and best practices (ITIL/ITSM).
- Know-how and expertise in managing and supporting clients and events.
- Continuous operational innovation and technological services.
- Flexibility, agility and customer care
- Permanent productivity increase based on continuous improvement.
- **Results optimized and adapted to financial needs.**

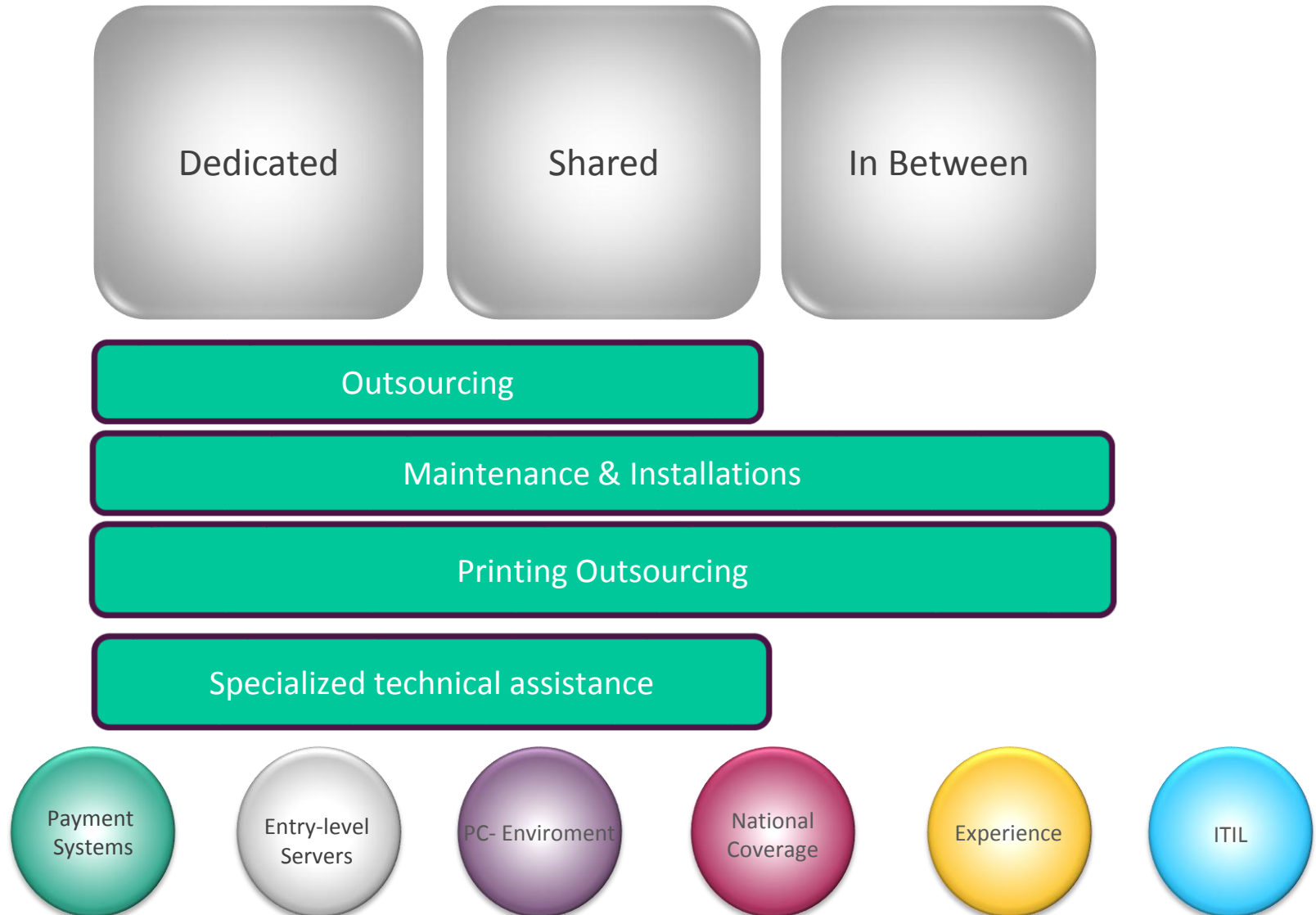
2.Our Services.



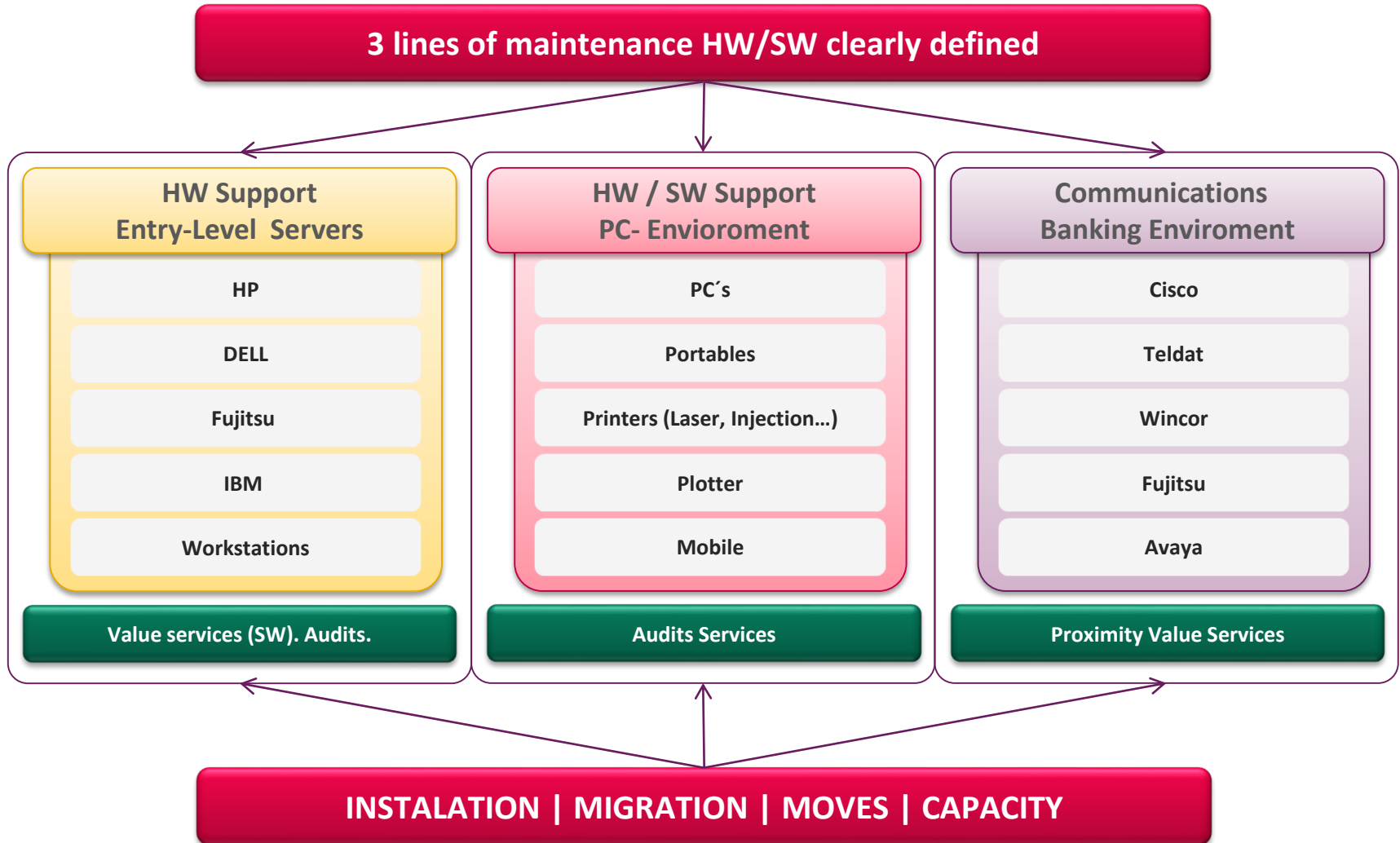
Service Management based on three business areas



A service adapted to the needs



Support Services



3.Our Structure.



Management Support and Redundant Centers

Main IT possesses a support network consisting of 4 main nodes, which are the head of smaller networks that provide coverage of the whole Spanish territory. This network and our flexible and scalable support plan allow us to handle any incident or problem quickly and effectively anywhere in the country.

Industrial Model

Commons Tools

Homogenous Proceses

Flexibility and scalability

Resources Pool

Peak load management

Transparent Growth



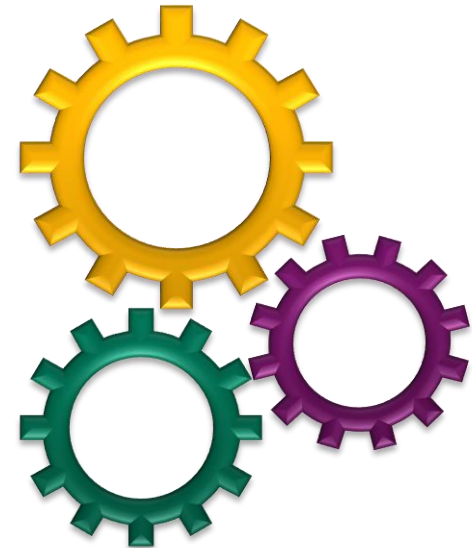
4. Summary



Main IT as alternative.

KEY ELEMENTS OF OUR PROPOSAL:

- Single point of contact in incident management
- National Coverage
- Management and auditing of SW free updates
- Expert Support with own resources
- Contractual and operational flexibility
- Technical Network redundant in each province with capacity for absorption and adaptation to peak workloads.



CAPACITY AND COVERAGE

- Multi-Manufacturer coverage in the areas supported
- Interventions planned resolutions in situ with national coverage, OS support, HW audit of performance and maintenance.
- Ability to support 24x7 coverage.

RESOURCES

- TC's specialized with > 15 years experience
- Central stores, and prepositioned local.
- Laboratories decentralised.
- EXPERIENCE AND COMPETITIVENESS



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